

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for outsourcing of Janitorial Services F.Y.2024-25 was held on 21.02.2025 at 10:00AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.

1. M/s Shaheen and Yousaf Brother Pvt. Ltd.

Firm's Grievance	TEC Observations	GRC Observation	Remarks
as per EPADS	Firm not attached detailed profile of Janitors	Last date for submission of grievance on EPAD was 09/02/2025. However firm submitted grievance on 17/02/2025.	Grievance submission is time barred. TEC decision upheld.

2. M/s Total Janitorial Service SMC Pvt. Ltd.

Firm's Grievance	TEC Observations	GRC Observation	Remarks
as per EPADS	All record attached of M/s Scrambled Janitorial Services (SMC-Pvt.) Ltd Firm not attached the brand name of Janitorial material/supplies	Last date for submission of grievance on EPAD was 09/02/2025. However firm submitted grievance on 15/02/2025.	Grievance submission is time barred. TEC decision upheld.

3. M/s Bilal Enterprises

Firm's Grievance	TEC Observations	GRC Observation	Remarks
as per EPADS	did not attached the brand name of Janitorial material/supplies	list of brand name of janitorial material/supplies provided by the firm	Refer back to TEC for sample evaluation.

4. M/s Anees Brothers Services Pvt. Ltd.

Firm's Grievance	TEC Observations	GRC Observation	Remarks
as per EPADS	did not attached the brand name of Janitorial material/supplies	list of brand name of janitorial material / supplies provided by the firm	Refer back to TEC for sample evaluation.

[Signature]
Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.

[Signature]
Mr. Khaleeq Anwar
Drug Controller
FIC, Faisalabad.

[Signature]
Dr. Fazal-GI-Rehman
D.M.S (Store),
FIC, Faisalabad.

Dr. Shahbaz Ahmad Khiliji,
Professor of Cardiac Surgery,
FIC, Faisalabad.

Dr. Rehman Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.